



Updating Auction!

Keywords
Update
Latest release
New CD
New installation
No internet access

Applies to: *Auction! V3*

Background: It is important to keep *Auction!* updated to the current release, especially when using a computer that does not have internet access.

Step by Step in Auction! V3

1. All releases of *Auction!* beginning summer 2004 check automatically for updates during startup. This check happens very quickly when internet access is available. Older, outdated releases do not check for updates.
2. When updates are available, please install them.
3. Sometimes you may not know if the computer has checked for updates.
 - a. Click **Help, About Auction!** to identify the installed release. It will appear on the right side of the splash screen under the name of the edition. You can compare this to the current release listed on the web site.
 - b. Click **Help, Check for Updates**, to see any updates that are available. Allow updates to download and install.
4. If you have difficulty retrieving or installing the latest updates:
 - a. Make sure you are allowing *Auction!* to access the internet. You may need to:
 - i. Unblock auction.exe from passing through the firewall, or
 - ii. Change your security settings, or
 - iii. Contact your IT department.
 - b. When running very old copies of *Auction!*, it is often easiest to uninstall the existing copy, then download and install fresh from the internet.

You will not lose your existing data.
You will not need to re-register your software.
 - i. To uninstall, open **Control Panel**, and select **Add/Remove Programs**. Allow the list to populate, and select *Auction!* in the list. If for some reason there is more than one copy, please repeat the process until all copies are removed.
 - ii. To download the full kit and reinstall, go to the following website and follow the directions:
http://www.auctionsystems.com/CustomerArea/V3_Customer_Downloads.htm
or
Create an installation CD or USB memory device as described in the topic page **Creating a New Installation Copy**, and install from this copy.