



## Run Time 438 Error

**Keywords**  
rt438  
error  
“object doesn’t support property or method”

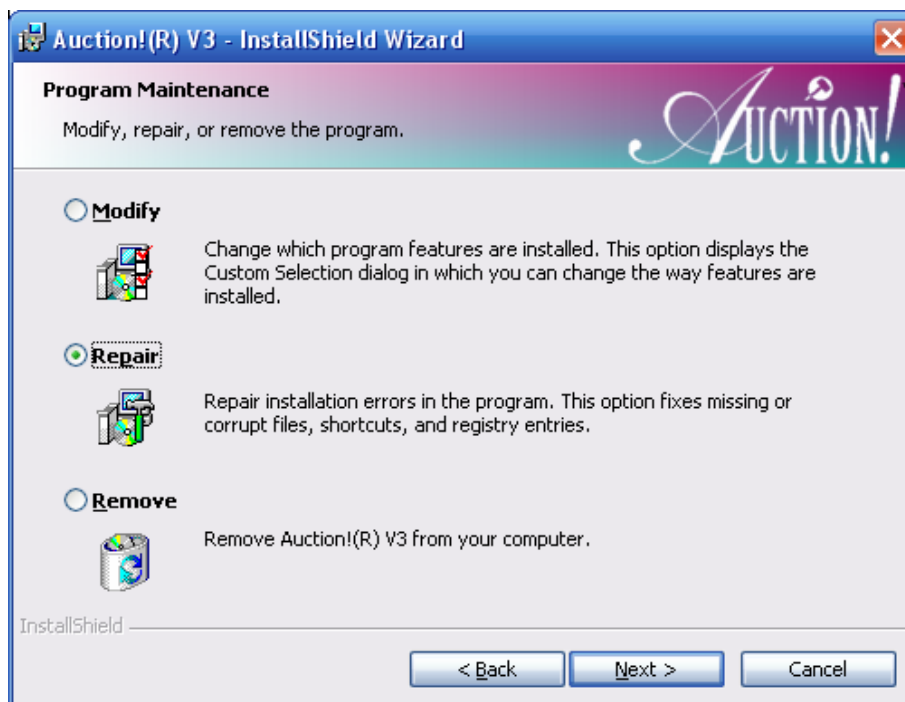
**Applies to:** *Auction! V3*, MS Windows XP

**Background:** Sometimes installations do not fully complete.

This procedure **DOES NOT** remove or damage your auction project data files.

### Step by Step in Auction! V3

1. Click **Start, Control Panel, Add/Remove Programs**.
2. Wait until the list is populated; it may take a minute or two.
3. First, check to see that only **one** listing for *Auction!* is indicated. If there is more than one copy, we recommend a slightly different procedure.
4. Click on *Auction!*, and click **Change**.
5. The Installshield Wizard opens; click **Next**.



6. The list of choices is Modify, Repair or Remove. Click **Repair**, and then click **Next**.
7. Installshield will repair the application. Click **Finish** when done.
8. Restart *Auction!*